

Product: Mobile Products with Windows CE 4.2

Distribution Date: 10/04/2012



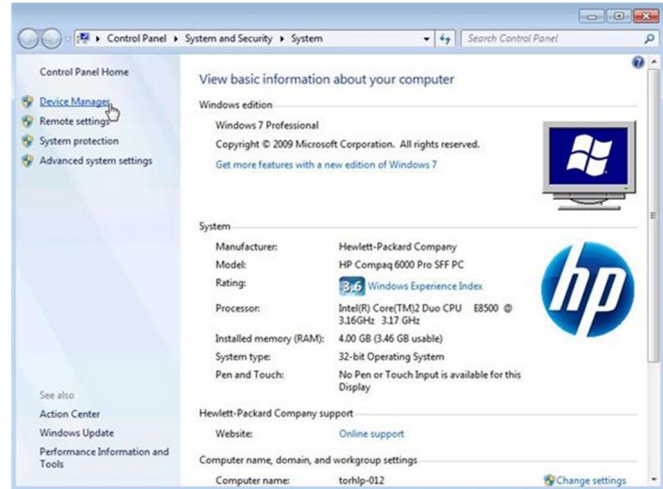
CE 4.2 to Windows 7 - Synchronism Problem

This document covers how to get an older device with Windows CE 4.2 or early 5.0 to sync with a Windows 7 32 bit or 64 bit computer.

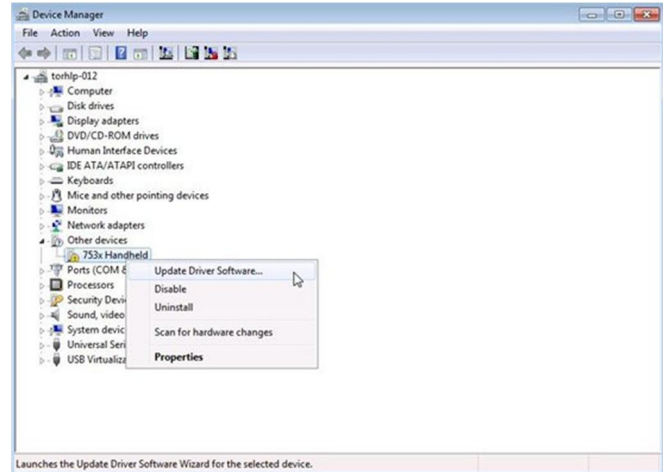
1. First connect the terminal to the PC using a USB cable and the required dock. Wait until the hardware manager finishes trying to find the drivers and fails.
2. From the Desktop Right click on "Computer" and select Properties.



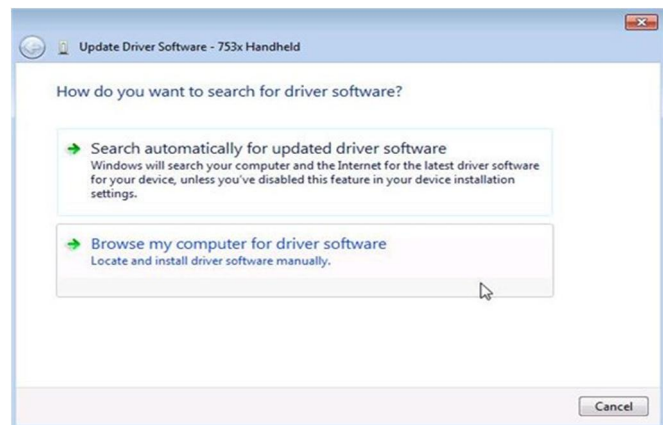
3. Click "Device Manager" located on the Left side.



4. Locate and expand the Unknown Device, Right click and select "Update Driver Software".



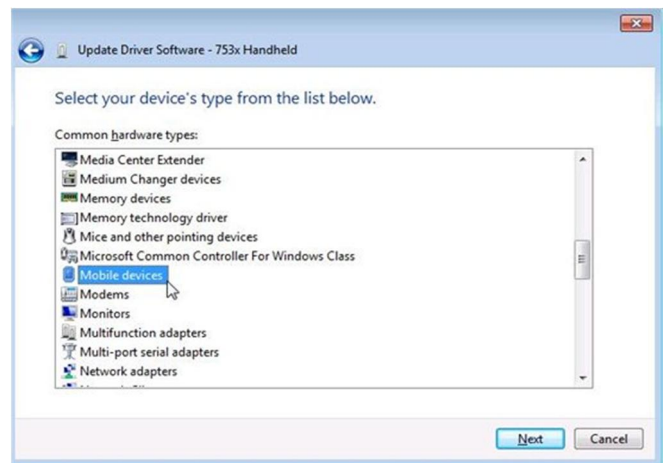
5. Select "Browse my computer for driver software".



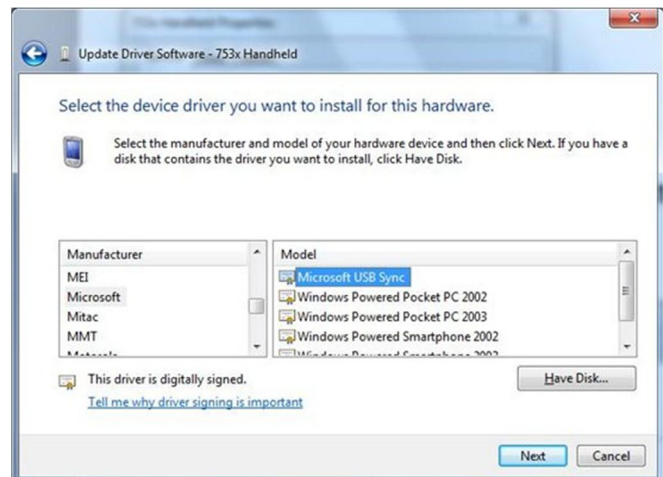
6. Select "Let me pick from a list of device drivers on my computer".



7. Expand "All devices" if needed and scroll down and select "Mobile devices".



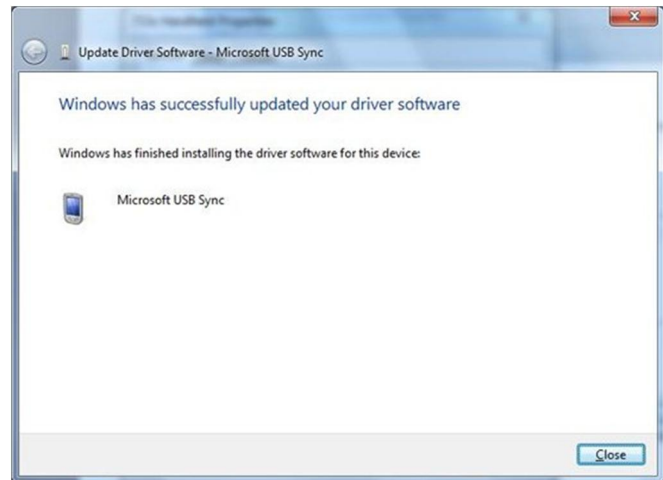
8. Select Microsoft as the Manufacturer, select "Microsoft USB Sync" as the Model, Click Next.



9. Click Yes to proceed.



10. The device driver will be installed, when done click Close.



11. Note the Device Manager now displays Microsoft USB Sync.



12. You may now launch Windows Mobile Device Center or it will launch when the device is connected.



For additional assistance, please contact your local [Technical Support](#).

Additional information is available on www.adc.datalogic.com.